CURRICULUM VITAE

Name	:	Muhammad Ridho Hafidz
Birth	:	Bogor, 04 Januari 2001
Gender	:	Male
Nationality	:	Indonesia
Personal address	:	Graha Kirana Residence, Jalan Raya Susukan No. A15, RT.5/RW.1, Susukan, Bojonggede, Bogor, Jawa Barat 16920
Phone / Mobile	:	- / +62 87881657190
E-mail address	:	mridhohafidz12@gmail.com
Education	:	Technical Information, Sekolah Tinggi Terpadu Teknologi Nurul Fikri, 2020 - 2024 GPA 3.90/4.00

Certificate of Competence :

1. Nolsatu Academy | DevOps (2020)
2. MikroTik Certified – MTCNA (2020)
3. Redhat Openstack Administration I : Core Operations For Cloud Operators (2020)
4. NSE 1 Network Security Associate & NSE 2 Network Security Associate (2020)
5. CentOS Web Server DevOps (2020)
6. ICSI | Certified Network Security Specialist (CNSS) (2020)
7. Redhat System Administration I (RH124) (2021)
8. Cyber Security Foundation Profesional Certificate – CSFPC^{TM} (2021)
9. AWS Academy Graduate – AWS Academy Cloud Foundations (2021)
10. Cloud Practitioner Essentials (Belajar Dasar AWS Cloud) (2021)
11. Zstack Cloud Computing Technician – ZCCT (2022)
12. Zstack Cloud Computing Consultant – ZCC (2022)
13. Cloud Skills Badges (2023)

Awards

1. 1st Winner of the mathematics competition for vocational high schools in the regions of DKI Jakarta, Banten, and West Java at

	Pamulang University.
Language & Degree of Proficiency	1. Indonesia (Native)
	2. English (intermediate)
Summary of Skills	1. Hardware/Appliances: Server, Storage, Network
	2. Enterprise GNU/Linux (RHEL, Ubuntu) Services: DHCP, DNS, Proxy, Web, Mail, File/Storage, Backup & Restore, etc.
	3. Cloud Vendor: Microsoft Azure, Google Cloud Platform, AWS, OpenStack
	4. Windows Administration: ADDS, ADCS, DFS, File Services, Manage Storage, etc.
	5. Network: Mikrotik, Cisco
	6. Virtualization: Proxmox, VMware ESXi, KVM, Xen, Hyper-V
	7. Application Containers: Docker, Podman
	8. Version Control System: Git
	9. Container Orchestrator: Kubernetes, Docker Swarm, Helm, GKE, EKS, K3s
	10. Application Automation: Ansible, Terraform
	11. Storage Cluster: Ceph, Glusterfs, NFS
	12. Logging and Monitoring: Prometheus, Grafana, ELK, Nagios
	13. Programming: Bash, Python
	14. DBMS: MariaDB/MySQL, PostgreSQL
	15. CI/CD: Jenkins, Gitlab, GitHub Actions

Employment Record :

Position Held and Description of Duties	PT. Lumbung Riang Communication (LRCOM)
	(Sept 2017 to Dec 2017)
	Network Technical Support (intership),
	Responsibilities :
	Intership for 4 months, responsible installing, maintaining and supporting computer communication network, desktop, wifi hotspot, and helpdesk in Indosat KPPTI & Indosat M2.
Positions Held and Descriptions of duties	Pusat Ilmu Komputer Universitas Indonesia (Pusilkom UI)
	Junior System Administrator
	(Jun 2019 to Jun 2020)
	Responsibilities :
	- Manage network servers and technology tools
	- Installing, maintaining and supporting computer communication network
	- Supporting management data center
	- Monitor Perfomance and maintain systems according to requirement
	- Research and development for improvement to infrastructure
	- Install and configure software & hardware
	Pusat Ilmu Komputer Universitas Indonesia (Pusilkom UI)
	IT Infrastructure Engineer
	(Jul 2020 to Feb 2022)

Positions Held and Descriptions of duties	Responsibilities : - Manage network servers, storage and technology tools - Installing, maintaining and supporting computer communication network - Supporting management data center - Hardware upgrade recommendations. - Fixed problems with software. - Assist with system planning and implementation and network integration Sekolah Tinggi Teknologi Terpadu Nurul Fikri - Part-time Assitant Lecture (Feb 2023 to Jul 2023) Responsibilities : - Assistant lecturer for specialization courses (Operations technology course DevOps)
Positions Held and Descriptions of duties	PT Biznet Gio Nusantara (Biznet Gio Cloud) Managed Services Engineer (Mar 2022 to Dec 2023) Responsibilities: - Participating in OpsGenie on-call rotations to respond to customer infrastructure incidents - Implementing infrastructure according to customer needs (Neo Virtual Compute, Neo Metal Product, Gio Enterprise Public, Gio Enterprise Private) - Managing customer Linux/Windows servers and services - Managing customer Network appliances and vRouters (Fortigate, Fortiweb, OPNsense, vyOS) - Managing customer Hosting & Mail Servers (Postfix, Zimbra, Plesk, cPanel) daily issues - Managing customer Virtualization servers (Proxmox, VMWare) - Managing Neo Wordpress App product (Maintenance servers and troubleshooting product issues) - Monitoring and creating alerting for customer infrastructure using Nagios, Prometheus, Victoria Metrics, Telegraf, and Grafana - Generating monthly reports for customer infrastructure - Cooperating and escalating issues with other teams using OSTicket - Most related to troubleshooting infrastructure systems, e.g: Ubuntu server unable to boot, kernel panic, database tuning configuration, server migration, etc. PT Biznet Gio Nusantara (Biznet Gio Cloud) Middle Managed Services Engineer (Jan 2024 to Present) Responsibilities: - Research and development for improvement to infrastructure

- Participating in OpsGenie on-call rotations to respond to customer infrastructure incidents
- Implementing infrastructure according to customer needs (Neo Virtual Compute, Neo Metal Product, Neo Metal PX Product, Neo Dedicated Hosting, Neo LIte, Gio Enterprise Public, Gio Enterprise Private)
- Managing customer Linux/Windows servers and services
- Managing customer Network appliances and vRouters (Fortigate, Fortiweb, OPNsense, vyOS)
- Managing customer Hosting & Mail Servers (Postfix, Zimbra, Plesk, cPanel) daily issues
- Managing customer Virtualization servers (Proxmox, VMWare)
- Managing Neo Wordpress App product (Maintenance servers and troubleshooting product issues)
- Monitoring and creating alerting for customer infrastructure using Nagios, Prometheus, Victoria Metrics, Telegraf, and Grafana
- Generating monthly reports for customer infrastructure
- Cooperating and escalating issues with other teams using OSTicket

Organization Record

Jan 2021 to Sept 2023	:	Member of LinuxNF – STT Nurul Fikri
Feb 2021 to Dec 2021	:	Member of NETS – STT Nurul Fikri

Project : - Build Network Infrastructure With Mikrotik Device at Hotel YPPI Kemang - Freelance (Feb 2018 to Mar 2018)
- L2, Routing OSPF Configuration at Kementerian Kemaritiman – Freelance (Aug 2018 to Nov 2018)
- Web Development Creegarden – Freelance (Jul 2021 to Sept 2021)

Research : - Project Simantu – Work management System | Associated with STT Terpadu Nurul Fikri (April 2021 to Jul 2021)
- Uni Account – Sharing Subscription Platform | Associated with STT Terpadu Nurul Fikri (Dec 2021 to Feb 2022)

Social Media : Personal blog: blog.dosys.my.id
LinkedIn: linkedin.com/in/ridhohafidz/
GitHub: github.com/ridhohafidz